Paper Reference 31760H
Pearson BTEC
Level 3 Nationals Extended Certificate,
Foundation Diploma, Diploma,
Extended Diploma

INFORMATION TECHNOLOGY UNIT 1: INFORMATION TECHNOLOGY SYSTEMS

Thursday 6 June 2019 – Morning Time: 2 hours (plus your additional time allowance)

# Data Book

#### **Contents:**

- Q2 (b) Figure 1: Part of a completed data collection form.
- Q3 (a) Blank page to draw a flowchart to show the process for 'click and collect' ordering. (2 copies)



### Question 2 (b)

Figure 1: Part of a completed data collection form.

First name	Kelvin
Last name	Barbaros
Date of birth	17/07/2002
Telephone number	07700 900729
Address 1	88 Torrent Place
Postcode	SR8 7GC
Email	kbarbaros@bgesal.org

# Question 3 (a)

Blank page to draw a flowchart to show the process for 'click – and – collect' ordering.		

### Question 3 (a)

Blank page to draw a flowchart to show the process for 'click – and – collect' ordering.	